

**MID TERM MEETING
HELD AT GRAND HOTEL MARRIOTT RESORT
POINT CLEAR, ALABAMA USA
THURSDAY, MAY 12 2011**

CALL TO ORDER:

President Michael Hale called the meeting to order at 1.35pm on Thursday May 12, 2011, and he welcomed everyone to the Mid Term Meeting.

INTRODUCTIONS:

Self-Introductions of the 15 attendees

An attendance sheet was circulated and is attached to the Minutes.

Past Presidents in attendance were:

- Ted Wheeler 2004-2005
- Tom Moss 2008-2009
- Brent Demnar 2009-2010

Mr. Bruce Mountjoy and Mr. Steve Jackson were Guests in attendance

APOLOGIES:

Apologies were received from the following:

- Peter Gaudenzi, Austria
- Art Stromer, USA
- Hakan Ileri, Turkey

QUORUM:

Director at Large Ted Wheeler announced that a quorum of 15% of the sum of the Full and Life Members has not been achieved at this meeting. Currently there are 93 Full Members and 29 Life Members.

MINUTES 2010 ANNUAL MEETING IN SINGAPORE

A copy of the Minutes was provided to each attendee for review only.

MEMORIAM:

Fortunately Not Necessary

REGIONAL VICE PRESIDENTS REPORTS:

President Hale advised the reading of the submitted reports will be waived as those which might have been received will be posted upon the website.

COMMITTEE REPORTS:-

Membership – Ted Wheeler

Committee Chairman Ted Wheeler reported that there are now 93 Full Members, 4 Affiliated Members, 29 Life Members, 4 Spousal Members and one Honorary Member.

There have been four new Full Members accepted since the AGM in Singapore: Kyriacos Kalopsidiotis of Cyprus; Manuel Jorge Rebelo Da Silva of Portugal; Rodolfo A. Lot of the Philippines; Gary LaMarche of the USA; and one new Affiliated Member: Gavin Colin of South Africa.

There is one current application under consideration. Many inquiries have been received.

A discussion occurred concerning the question should the IILA retain, give back or credit an applicant's \$75 application fee if that applicant had previously been a member and had dropped out for some years for whatever reasons. Should the applicant receive a new Certificate and Plaque as well? A majority of those who commented seemed to agree that the \$75 should be retained, a new Certificate issued and a new Plaque would not be necessary.

Liaison – no one appointed at present

There is currently no one appointed as the Liaison Chairman, although perhaps Peter Gaudenzi would well qualify since he is our delegate to the IFAA.

Financial – Fred Plant

Treasurer Fred Plant gave a verbal report based off memory of his written one (which was not brought by the Secretary) advising that the Institutes' financial position is sound with some US\$64,000 currently in the bank.

There have been 8 members who have not paid their dues after the standard three, time-consuming attempts at collection.

Some discussions about how to have a prior member remove the IILA logo from their website. One possibility would be to advise this person that dues would continue as collectible for as long as the IILA logo was used fraudulently. Our sister association the NAIIA generally writes a letter to the offender, and there is wording within the NAIIA Rules that states such improper posting action is prohibited. Should there be an agreement not to display after membership which would be signed upon achieving membership? Some countries seek some sort of accreditation which is the reason some persons use our logo. Treasurer Plant read the names of the eight members who were discontinued due to non-payments.

All normal expenses have been paid appropriately.

A 15 minute recess was called.

Constitution & By-Laws

Committee Chair Tom Moss advised that Committee Members Brent Demnar and Ted Wheeler have previously worked hard upon and have revised the IILA Rules and Regulations which are currently on the IILA website. The Board has approved them on the necessary prior two occasions, but as there was no quorum at the AGM in Singapore nor is there one at present, then the ratification/approval by our membership at large must wait until there is a hopeful quorum in New Zealand this fall.

The Constitution and By-Laws are still being looked at and changes are being considered by our Committee. If completion of these recommendations occurs before the proper time to give official notice to our members prior to New Zealand, then a vote could occur at that AGM to make the changes and send to the Canadian government.

Grievance Committee

President Hale advised that other than his own grievances and subsequent solutions no other grievances have occurred since our last meeting.

Publication and Publicity

President Hale advises we do not have a Chairman of this committee, but that our Secretary handles most such communications via our website.

He asked if anyone believes we should have a Chairman for this committee. There was no decided response other than discussion about Hakan Ileri and his knowledge of so many claims persons in various countries.

Disaster

Committee Chairman, Neville Bussell, had advised the President that he felt that the various disasters in the past 6 months had been so well publicized by the media that a further report was not submitted at this time.

Agenda Insertion:

Separately from a Committee Report, President Hale inquired about Spousal memberships. Membership Chairman Ted Wheeler advised that such members were either widows or widowers of deceased members. Their membership is free, and they receive all publications and invitations which are sent to membership in general.

Convention

Chairman Ted Wheeler reported that the 2010 Convention in Singapore went very well, and there was a one day seminar held in conjunction with the IFAA. It is very likely there will be a positive amount of convention monies returned to our treasury.

Our forthcoming Queenstown, New Zealand 2011 AGM and Convention is coming together well, and local Past President Bill Kuegler has been working to make this a large success. November 1 – 6 are the dates. Registration is on our website. Blue Lagoon Cruise in Fiji is the pre-conference location.

Possibly the 2012 Convention will be in the USA likely in October or November, so any volunteers are welcome to help in the location and set-up decisions. Locations of California, Atlanta, Orlando, and San Antonio were mentioned. New England would be another consideration.

OLD BUSINESS:

Brent Demnar advised that the project of creating written guidelines to assist new officers continues to be a work-in-progress.

Tom Moss reminded all that if one is both an NAIIA and IILA member and wishes to become a 'Fellow' of the IFAA, a decision needs to be made as to whether it is declared through the NAIIA or the IILA. He did a brief entreaty on behalf of the IILA being selected by such dual membership persons. The IFAA continues to be a high caliber association on behalf of our claims industry. Paul May is to be commended for his constant efforts.

NEW BUSINESS:

Convention Committee Chairman Wheeler relayed that Tom Moss sent out a survey to all members regarding Conventions in general. There were 16 responses. He read the various questions and number of responses to each. The summary is to be posted on our website. Tom Moss advised that member Don Bird had a concern that conventions should be made much more in advance than is currently done. Johnny Michalek reminded all that various industry convention dates should be reviewed before our IILA dates are selected.

President Hale advised that the International Association of Claims Professionals is interested in doing more networking with other international associations such as ours. They would be interested in a reciprocal relationship with the IILA, including presidents swapping conventions. Their association is now receiving applications from London members. Chuck Reilly commented that the IILA should become more involved in this direction and with this important association.

Ted Wheeler respectfully reminded everyone of the tragedy of past President Don Bird's son's death in the Christchurch, New Zealand earthquake.

CLOSE OF MEETING:

There being no further business President Michael Hale closed the meeting at 3.10pm