

**International Institute of Loss Adjusters
Report of Regional Vice President Alfredo Landívar V.
of South America**

18th September 2009.

To the President and Members of the IILA

It is my pleasure to submit the following Annual Report in relation with the South American Region

In respect of Membership

Together with our President and our Membership Chairman, this matter has received a special emphasis and, therefore, I am very proud to say that positive results have been obtained.

Collections of Dues

We have rendered all possible assistance to our Treasurer in achieving his aims in the collection of dues from the members in our region. I do believe that the results have been quite satisfactory.

Attendance to Regular Annual Meetings

Though, in the immediate past, due to several reasons, mainly economical, the majority of our fellow members from South America have been unable to attend to the regular annual meetings, I am very pleased to report that – if all the announced attendees make them present – the Lima Meeting will be a real change of this situation.

Liaison with the Board of Directors

A permanent contact with the different members of the Board has been permanently maintained.

Matters related to the insurance industry

As a very brief summary in respect of the business related to the insurance industry, it could be mentioned that, our region during the last year suffered – as most of the economies of our planet – a great contraction as a consequence of the world crisis and the direct involvement of some of the major insurance companies in same. Such situation has economically affected our region in a severe way and, it is hopefully expected that we shall all have better months to come.

As mentioned in my Mid-Year Report, I may say that, with the exception of the always regrettable small size earthquakes, and the quantity of persons affected by the very recent H1N1 Flu, no other major disasters have occurred.

I have nothing else to report but only to hope that we all have a wonderful Annual Meeting in Peru.

Kind regards

Alfredo Landívar V.

RVP South America