



INTERNATIONAL MONITOR

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IILA World Headquarters

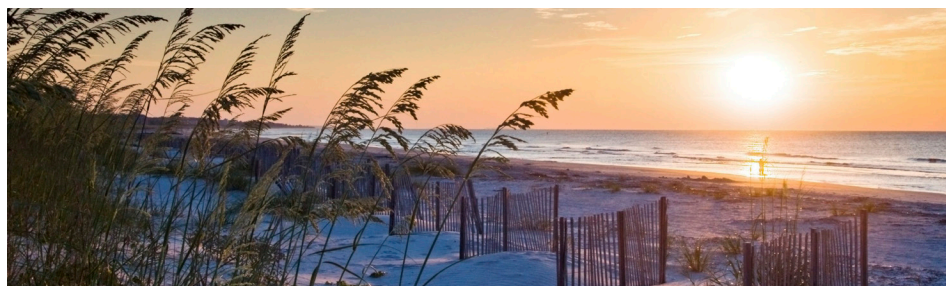
Ottawa, Canada

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Our members are represented in these countries

Argentina	Italy	Singapore
Australia	Japan	Spain
Austria	Kenya	Thailand
Bahrain	Kuwait	Trinidad/ Tobago
Barbados	Lebanon	Turkey
Bolivia	Mexico	United Arab Emirates
Brazil	Namibia	United Kingdom
Canada	Netherlands	United States
Chile	New Zealand	Uruguay
Colombia	Nigeria	Uzbekistan
Ecuador	Paraguay	Venezuela
Ghana	Peru	
Hong Kong	Portugal	
India	Russia	

IILA 2021 Midterm Meeting



The Institute's 2021 midyear meeting was held on September 16, 2021 at the Westin Hilton Head Hotel and Spa in Hilton Head South Carolina, USA as both an in person and virtual meeting.

The meeting had over 20 full members in attendance with members being able to participate from North America, South America, Europe, Africa and Australia via the Zoom virtual platform.

President Paz provided the membership with the operational issues that have confronted the Institute in terms of holding its meetings due to the Pandemic. Despite the challenges, the Institute is on sound financial footing and continues to engage the membership via the Institutes newsletter, the International Monitor.

The Institutes mid-year 2022 is slated to be held on May 19, 2022, in conjunction with the USA based, National Association of Independent Insurance Adjuster's Annual Conference being held at the JW Marriott Starr Pass Resort & Spa in Tucson, Arizona USA.

In addition, the 2022 AGM is slated to be held in San Antonio, Texas USA in October. Past President Johnny Michalek will be the chairman of that event.

Looking forward to 2023 the Institute will be returning to Europe specifically, Spain, where Jose Vicente Arrufat Pellicr will be acting as the conference chairman.

President Paz also noted that the Institutes membership roles have started to increase and has called upon all members to continue to encourage likeminded industry professionals in joining the organization.

In closing, President Paz extended his best wishes in kind regards to all in attendance.



PRESIDENT'S MESSAGE

Mr. Daniel Paz



We have now completed a second year of the Covid-19 Pandemic which all of the World countries have endured, regardless of their geographical location, size, economic situation or race, causing millions of sick people and way too many deaths.

Now when we are seeing a light at the end of the tunnel with the advancement of the implementation of the Covid-19 vaccines, a new variant has arisen which is alarming the medical profession and governments around the world. The Omicron Variant which originated from South Africa while showing a remarkable transmission rate, initial data from South Africa does not show a surge of hospitalizations at this point in time. The worldwide medical community is currently evaluating the severity of the strain and it is hopeful that the current vaccines in place can be effective deterrents to this virus. Travel bans have been instituted by several countries in both hemispheres and that it is hoped that a updated vaccine/treatment can be realized sometime in the first quarter of 2022.

While we had to cancel our last two Annual General Meetings, the Institute was able to host its Mid-Year Meeting in person and virtually (via Zoom) with over 20 members attending from North America, South America, Europe, Africa and Australia. Kudos to our First Vice President Thomas Earhardt for his technical expertise in having this meeting available to all Institute Members via the virtual Zoom platform.

I am happy to report that our membership roles are starting to increase and I ask that you continue to encourage your likeminded industry colleagues to join the Institute, so that our organization can continue to be relevant in the global claims environment.

As I have indicated in my other letters, it has no doubt been a trying time for one and all during this

Pandemic, but congratulations to all of our members, who despite the Pandemic, continue to provide their services to the market as loss adjusters, which is indeed no small task.

In closing, I want to thank you for your continued support and trust during this long period and I would like to convey my very best for a well-deserved Merry Christmas along with a Happy, Healthy and Prosperous New Year.

With kind personnel regards, I remain,

Very truly yours,

Daniel Paz,
President



International
Institute of
Loss Adjusters

IILA 2022 Midterm Meeting

The Institute's 2022 midyear meeting has been scheduled to be held on Thursday, May 19, 2022, in conjunction with the USA based, National Association of Independent Insurance Adjusters Annual Conference, being held at the JW Marriot Starr Pass Resort & Spa in Tucson, Arizona, USA.



Downtown Tucson

The host facility is a first rate venue and is located in the Santa Cruz River Valley in the South West portion of the State of Arizona, just 60 miles north of the Mexican Border. Tucson is on an alluvial plain in the Sonoran Desert, surrounded by five minor mountain ranges; the Santa Catalina Mountains, the Tortolita Mountains to the north, the Santa Rita Mountains to the south, the Rincon Mountains to the east, and the Tucson Mountains to the west. The temperatures in Tucson can be 10 to 20 degrees cooler than in the City of Phoenix in May. The National Association of

Independent Insurance Adjusters Annual Conference will be running from May 17th through May 19, 2022 and will feature many leading insurance industry speakers and educational programs.

Additional information concerning this meeting and its program will be forthcoming to the membership as this meeting date draws nearer.

2022 IILA Preconference Tour

Ahead of the Institute's Annual General Meeting, a pre-conference tour is being planned to be held in New Orleans, Louisiana, USA.

The City of New Orleans is located at the mouth of the Mississippi River which serves as a major port and the economic and commercial hub for the broader Gulf Coast region of the United States.



French Quarter, New Orleans

Arrangements are currently being made by Pre-Conference Chair Johnny Michalek which will feature a first class cultural and culinary tour of one of the most famous Southern

Cities in the United States.

Keep an eye on further updates as we get nearer to this event.

2022 IILA Annual General Meeting



River Walk, San Antonio

The 2022 IILA Annual General Meeting is slated to be held in October of 2022 at the Hotel Contessa, which is located on the River Walk section of San Antonio, Texas USA.

San Antonio is a major City in South Central Texas which is located in the San Antonio River Valley. The City is rich in colonial heritage and is the site of the Alamo, the 18th Century Spanish Mission where the 1836 Battle for Texan Independence from Mexico occurred.

The Conference and Program Chair will be past IILA President, Johnny Michalek, who promises a first class cultural and educational program for all attendees and industry guests.

Additional information concerning this meeting will be forthcoming as the meeting date draws nearer.

Coronavirus Update

The World Health Organization (WHO) has advised that the Corona Virus Pandemic has found fresh legs in certain parts of the world as well as seeing declines in other parts of the world.

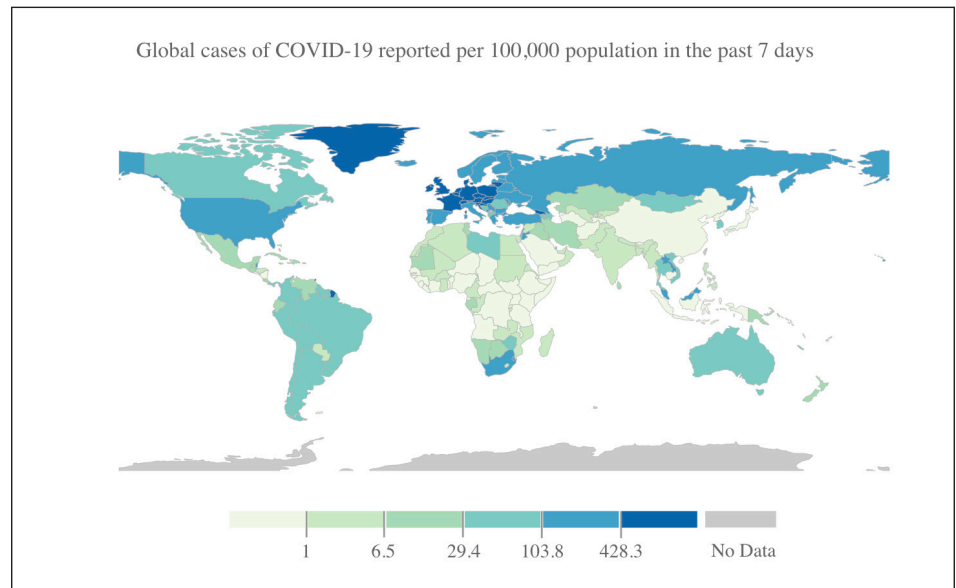
In North America, all three countries reported rises in weekly cases and deaths. There have been notable increases in the hospitalizations in the United States & Canada, due in large part in the unvaccinated population. Similar increases have also been realized in Europe. The WHO has stated that 46% of the population of Latin America has been vaccinated.

The United States leads global infections with over 48 million confirmed cases, followed by India (34 Million), Brazil (22 Million), United Kingdom (9 Million) and Russia (9 Million).

All Continents have seen outbreaks and the WHO is reporting the number of cases by region as follows; Americas (100 Million), Europe (78 Million), South East Asia (16 Million), Eastern Mediterranean (7 Million), Africa (4 Million) and Western Pacific (2.5 Million).

COVID-19 Vaccines and Treatments

Major break throughs have been had in the development of the vaccines



which have shown considerable success in preventing people from getting sick from the Covid-19 disease.

Currently there are (4) vaccines that have received approvals from the WHO's Strategic Advisory Group of Experts (SAGE) along with the United States Food & Drug Administration which are as follows; Pfizer, Moderna, Oxford Astra Zeneca and Johnson & Johnson.

Currently, the involved vaccines have been placed in Worldwide circulation to where over 7.57 billions doses have been administered thus far. The manufacturers Pfizer, Moderna and Johnson & Johnson are now seeking approval from the various regulatory authorities for a "pill" which can be prescribed by medical professionals in the treatment of the virus from subsequent infections.

Further, the various health

authorities are now recommending a booster shot be given six months after the second dose of the Pfizer and Moderna vaccines which greatly enhance the efficacy of the vaccines against the Covid-19 virus.

Two other vaccines are being distributed; one by the Russian Federation (Sputnik V) with the other being from the People's Republic of China.

Hopefully, the aforementioned vaccines will be distributed in a timely fashion, so that majority of the world's population can be vaccinated by the end of the second quarter of 2022.

The Omicron Variant - What Is Known

Omicron is the latest variant of the Corona virus to raise concerns amongst the medical community during the course of the Pandemic.

Viral variants are new versions of a virus that arise due to small changes in its genetic code. Most changes in the genetic code, or mutations, don't really affect how the virus operates, but sometimes they can give the virus an advantage and allow it to spread more easily.

Among the variants of concern, Omicron has the most mutations, or changes to its genetic code. Omicron has about (50) mutations, including more than (30) that affect its signature spike protein, the structure that helps the virus infiltrate cells. The spike protein is the principal target of vaccines.

Omicron shares spike -protein mutations with earlier variants, including the Delta Variant.

According to Richard Lessells, and Infectious-Disease Specialist at the KWA-Zulu-Natal Research Innovation and Sequencing Platform in South Africa, the one key difference is that it is not a direct descent of any of the other variants of concern.

Currently, it is still too early to tell whether Covid-19 symptoms from the Omicron variant differ from other variants. It is also too early to know whether Omicron causes more severe disease.

Scientists are concerned that antibodies from prior infection for a vaccine might not recognize Omicron's spike protein. Some

Epidemiological data suggests that Omicron could be better in evading the immune system. It has spread very quickly in parts of South Africa, where the level of immunity from past infections or vaccination is high.

Currently, vaccine makers are studying how the variant might affect their shots effectiveness. All major manufacturers of the vaccines currently in use are testing whether or not their vaccines for Covid-19 are effective against the Omicron Variant. Work has begun on a booster vaccine to target Omicron.

More information on this specific variant will be forthcoming in the weeks and month ahead.

Omicron Variant Disrupts International Travel & Reopenings

Many countries across Asia were only just beginning to ease tough border controls and Corona Virus restrictions that have been in place for much of the Pandemic.

The Omicron Variant is disrupting those reopenings. From Japan to Australia countries are recalibrating their plans to account for the new variant, even though it may take weeks for scientists to better understand the potential danger posed by the Omicron Variant. Japan has started to close its

borders to foreigners, including business travelers and foreign students, until the end of 2021. Australia has announced that it will postpone plans to allow students and skilled migrants to enter the Country. Global travel hub Singapore has advised that it will delay quarantine free travel range for several Middle Eastern Countries because they were traveling through some of the affected countries in Southern Africa. Indonesia, South East Asia's most popular station, had reopened its borders to tourists in Mid-October, but will require all foreign travelers to be quarantined for a week upon arrival, up from three days. Only about one third of Indonesians are fully vaccinated.

Thailand which recently reduced entry rules to revive its tourism industry, has said it would refuse entry to arrival from (8) Southern African countries starting in the second week of December. Many Countries in Southeast Asia had kept virus numbers lower than the West throughout much of the Pandemic by using a combination of strict border controls, and inoculation programs which often included Government regulated quarantine and restrictions on daily life.

China has kept its borders closed despite pressure to reopen from business groups, as health officials pointed to the emergence of the new variant as evidence that it was

better to proceed with caution.

Many Countries in Europe, North America, South America, Asia and Australia/New Zealand have implemented various travel bans on travel emanating from the African Continent.

While the initial data from South Africa does not show a surge of hospitalizations due to the Omicron Variant, its transmission ability bears watching in the weeks and months ahead.

Global Economic Outlook

The Covid-19 Pandemic has created a great deal of uncertainty with many of the worldwide advanced economies wondering what the way forward looks like.

The roll out of vaccines while encouraging are now giving mixed signals on the severity of the new variant. The Omicron Variant has markets fluctuating with Governments trying to figure out what to do next. The new strain has caused some economists to cut their forecast for economic growth. Further, the overextended Chinese real estate market could very well lead to Worldwide financial repercussions, if major real estate developers' default on their bond obligations. Further, commodity

costs are rising and may not be transitory and could lead to a pause in worldwide economic growth.

In certain economic circles, forecasters are looking at an incomplete recovery to most major economies with the US being a notable exception. Economists are anticipating a US GDP growth to 4% but have lowered their forecasts in the Euro Zone to (3.6%) and China to (4%) with other markets taking longer to rebound.

Other concerns relate to supply bottlenecks, global warming and certain geopolitical tensions.

The current travel ban instituted by several countries will continue to put pressure on the travel and hospitality industry which bears watching during the first quarter of 2022.

All and all the prospects for a global recovery hinge on a coordinated worldwide vaccination/treatment protocol against the Covid-19 and Omicron Variants.

Lloyd's/London Market Report

Underwriters at Lloyds is reporting 2021 half year results with a pretax profit of 1.4 billion pounds with a combined ratio of 92.2%. Premiums rates increased 9.9% continuing a trend of 15 consecutive quarters of

positive rate movement.

Lloyds reports providing significant support to its customer base around the world, paying 9.4 billion pounds of claims, including to customers impacted by Covid-19, where 80% of the claims notified to date have been paid.

John Neal, CEO of Lloyds said, "In an uncertain world Lloyds remains acutely focused on supporting our customers when they need us, and in the first half of 2021 we have paid out nearly 10 billion pounds in claims to help the recovery of businesses and economies globally. Against this backdrop, Lloyds has successfully repositioned the market for sustainable, profitable growth with a strong set of financial results. I am encouraged to see that the market performance has improved as a result of our ongoing remediation efforts. This, as well as our exceptionally strong balance sheet, brings Lloyds performance in line with our global peer group".

Industry analysts are forecasting strong second half year results for Lloyds as well as for 2022, where it is expected that they will continue to leverage their unique position in the worldwide marketplace.

Lloyds of London Chairman, Bruce Carnegie-Brown advised the

Singapore International Reinsurance conference in November, that its market has committed to reducing its greenhouse emissions from the Lloyds building on Lime Street to net zero by 2025. Further, this strategy extends to Lloyds Central Fund, the backstop funded by its underwriting members which will switch to greener investments by 2050. Lloyds has also committed to phasing out new investments in thermal coal mine power plans, thermal coal mines, oil sands and new Arctic exploration activities from the beginning of 2022.

Lastly, Carnegie-Brown indicated that Lloyds had launched a disaster resilience network to create a parametric cyclone solution to increase coverage for low income and uninsurable households. This initiative will use windspeed to assess weather data, so that claims can be paid in a prompt and proper fashion.

In the Maritime arena, this area of the market has seen short term market destruction, pent up demand, super charged stimulus programs, vaccination progress and economic improvements, rebalanced trade volumes along with Covid-19 induced bottlenecks in the worldwide supply chain.

The zero-carbon transition will be challenging to traditional ownership models and Lloyds is

leading the way in gathering some of the industries leading minds to deliberate the trends and tipping points of finding both the short and long term direction of the industry.

Various industry analysts are of the opinion and belief that rates will continue to hold and that the outlook for Lloyds is positive for 2022.

Bermuda Market Report

The Bermuda Market continues to be both a reinsurance and captive insurance center in the worldwide insurance marketplace.

The US Financial rating agencies, Fitch Ratings and AM Best are forecasting a stable outlook for the Bermuda Captive & Reinsurance market for 2021 and 2022. This is due in large part to a favorable pricing environment in the marketplace.

AM Best has noted that the Bermuda Captive market saw a steady net premium growth of 11% which is outperforming various US based captives and insurers.

Both rating agencies are of the opinion and belief that the outlook for the Bermuda marketplace in 2022 remains strong due to its underwriting acumen and strong financial footing.

North American Market Report

According to a report from Willis Towers Watson, PLC, commercial insurance buyers in North America should see relief from the hard market in 2022 with a few lines seeing flat renewals or even decreases.

Several lines, such as Cyber Liability, will remain challenging and buyers should expect rate increases.

For 2022, property rates are expected to rise 2-10%; General Liability rates are forecasted to increase 5-12.5%, Auto Rates will likely be 5-15% higher; Excess Casualty will be flat to 50% higher for low to moderate hazard risk and 15-30% higher for high hazard risks; Workers Compensation rates will likely be down 2-4%. Directors and officers' liability primary rates for public companies will be flat to up to 25% and flat to up to 25% for excess layers; Private Company D & O rates will be 5-40% higher, according to the Willis Report.

The withdrawal of capacity is due in large part to increase frequency and severity of claims along with a slower than anticipated economic recovery in various parts of the World. A full recovery is still a long way ahead as viewed by various market analysts.

Asia-Pacific Market Report

While the Covid-19 Pandemic has affected industries globally, the Asia/Pacific regions insurance industry is projected by some analysts to grow faster than the global average.

Although it is too early to calculate the impact of Covid-19 and the Omicron Variant will have on the Asia/Pacific insurance market,

many analysts remain bullish as recovery in this region is ahead of much of the rest of the world.

China, India, and Southeast Asian nations are well positioned given that prior to the pandemic, the majority of the countries had relatively high rates of insurance growth and low levels of insurance penetration.

Travel bans could play havoc with various nations' economies and bares close watching during the first quarter of 2022.

2022 Reinsurance Market Outlook

Industry rating agency, Fitch has upgraded the worldwide reinsurance market from "stable" to "improving". According to that agency, reinsurers are well capitalized and taking advantage of organic growth opportunities. Moreover, with the

expected increase in rates, their underwriting performance as well as their operating environment is poised to improve in 2022.

Moody's has revised its outlook from negative to stable. Moody's notes that the global economic recovery is expected to boost revenues for reinsurers that are already well capitalized. The demand for reinsurance should also increase with the rise in natural catastrophe claims.

AM Best maintains its outlook for the sector at stable. The challenges faced by reinsurers would be offset by a number of positive factors, such as improvement earnings and market conditions. Increased rates should offset growing uncertainty related to rising loss experience and abundant capital.

Most major reinsurers have come through the first half of 2021 without difficulty. Having provisioned for Covid-19 claims in 2020, their posting good half year results.

The top five players in the market, namely Munich Re, Swiss Re Hannover Re, Scor & Lloyd's have reported an increase in premiums of between 7% to 21% at the end of June 2021, when compared to the same period of 2020.

Good underwriting performance achieved by these reinsurance leaders should continue in 2022, thanks to rate increases planed for the next renewals.

About Our Treasurer

The Institutes Treasurer Michael Nardulli hails from Patchogue, New York USA and has been the Institutes Treasurer since 2016.

Michael started his career with the General Adjustment Bureau (A Stock Insurance Service Bureau) initially as a casualty adjuster. He later transitioned to the property loss adjustment field and was a staff adjuster with American International Group (AIG).

In 1991 he joined the Independent Adjusting firm, Independent Adjustment Company (IAC) and later took ownership of that concern, serving its diversified client base across the United States. In 2017 IAC merged with the Global Loss Adjusting firm McClarens, where he now is an Executive General Adjuster servicing the Northeast Region of the United States.

He is an active member as well as holding leadership positions in the following US based insurance trade associations, the New York Association of Independent Adjusters, Inc, the National Association of Independent Insurance Adjusters as well as the Loss Executives Association.

He is a happily married man with two grown daughters and he and his lovely wife Maryanne enjoy family time, traveling, cooking, and fishing.

IN MEMORIAM**Donald D. Bird, New Zealand
1941-2021****IILA Term 1989-1990**

It is with deep regret that the Institute announces the passing of Past President Donald Bird who faithfully served the IILA during his years as a full member and life member culminating in his term as President.

Donald Bird commenced his career in the Insurance Industry with New Zealand Insurance Company first in Auckland and then in Dunedin. There he completed his examinations with the Insurance Institute of New Zealand & Australia and later receiving fellowships from both institutes. He then completed examinations with the New Zealand Society of Accountants, his hardwork and dedication to the Property Loss Adjustment field burnished his reputation which led him to establish his own independent loss adjusting business, DID Bird Adjusters, Ltd. He was recognized for his professionalism and integrity which greatly expanded his operation throughout New Zealand. Further, his contribution to the industry was instrumental in bringing the London based, Chartered Institute of Loss Adjusters to New Zealand and Australia, where he served as Chairman for both organizations.

He was also appointed the Lead Adjuster with the New Zealand Earthquake & War Damage Commission, which not only involved earthquake assignments but other national catastrophes that arose in the Country.

He was most proud of his involvement with the International Institute of Loss Adjusters which cumulated in his term as President of our organization. He gave himself totally as a conference chairman and co-chairman on a number of occasions and will be surely missed by one and all.

The Institute's condolences are extended to his wife Fran, his children Douglas Grant, Warren Stanley and Fiona Raewynne.

Treasurer's Note

Our Treasurer, Michael Nardulli advises that the 2022 dues notice will be going out to the membership in early January 2022. Upon receipt he asks that they be acted upon promptly in order to keep the Institute properly funded so it can respond to its obligations.

A round of dunning notices have recently been sent out to the member who are delinquent in their 2021 dues. Please check your records and if you have no record of a payment, please contact Michael Nardulli at;

michael.nardulli@mclarens.com or call 1-001-631-318-4476

To make the necessary arrangements to settle your account.

Editorial Note

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