



# International Institute of Loss Adjusters

## IILA General Meeting & Conference

October 20 – 24, 2019

Fairmont Southampton ♦ 101 South Shore Road, Southampton, Bermuda SN 02

### Sunday – October 20, 2019

- |                |                   |
|----------------|-------------------|
| 9:00 – 5:00    | Attendees Arrive  |
| 6:00 – 7:00    | Registration Open |
| 7:00 – 8:00 pm | Welcome Reception |
| 8:00 pm        | Dinner on Own     |

### Monday – October 21, 2019

7:30 am Registration Desk Open

8:00 – 9:00 am Officers Meeting

9:30 am Famous Homes & Hide-A-Ways/Trivia by Tour Captain

*Attendees to meet in the lobby at 9:30 am*

*Resort shuttle departs from the front of the hotel for the Waterlot*

*This tour will give you a wealth of well-researched historical facts as well as lots of humorous personal stories about the island. We will get a sneak peek at “Millionaire’s Row” one of Bermuda’s most exclusive neighborhoods. We will see the homes of the rich and famous such as movie stars Michael Douglas and Catherine Zeta-Jones; James Martin, pioneer of Texas Instruments; playwright Eugene O’Neal, whose daughter was married to Charlie Chaplin; and illustrator William Denslow, most famous for his work on the “Wizard of Oz”. We will also learn about the island’s, past and present, flora and fauna and wonderful marine life as we gently cruise Bermuda’s exquisite turquoise blue waters.*

10:00 am Boat Tour departs the Waterlot for a 2- hour Water Tour

*Beverages not included*

10:00 – 4:00 pm

Golf Outing

Port Royal Golf Course, 5 Port Royal Golf Course Road, SB 03, Bermuda

*Transportation on Own to/from*

*Port Royal Golf Course: Ranked among the world’s best public golf courses by Golf Digest and named Bermuda’s finest course by the New York Times, Port Royal features 18 championship holes over 6,842 manicured yards, the longest and most picturesque course in all of Bermuda.*

*Designed by world-renowned architect Robert Trent Jones Sr. in 1970, Port Royal has recently undergone a \$14.5 million renovation, a complete makeover spearheaded by original design team member Roger Rulewich in preparation for the 2009/2010 PGA Grand Slam of Golf. With the support of the Bermuda Government, Port Royal is now one of the world's premier public golf courses.*

**12:00 pm**                      **Famous Homes & Hideaway Tour returns to the Waterlot**  
*Attendees to take the resort shuttle back to the hotel*

**Evening**                      **On Own**

**Tuesday, October 22, 2019**

**8:00**                              **Breakfast on Own**

**8:30 am**                      **Saint Georges and East End Island Tour**  
*Attendees to meet at front entrance of hotel*

**8:45 am**                      **Bus Departs for First Stop: Crystal Caves**  
*Tour of the Crystal Caves is approximately 1 hour*

***Crystal Caves:** Bermuda's Crystal Caves are a safely guided tour down into the depths 80 feet below the surface. We will view a spectacular undersea cavern with crystal clear water that raises and lowers with the daily tides.*

**10:30 am**                      **Bus Departs from Crystal Covers for walking tour of St. Georges**  
*Walking tour is approximately 1 hour*

***Saint Georges:** Settled in 1612, St. George's is the oldest continuously occupied town of English origin in the New World. It provides a magical old-world walking tour experience to all who explore its winding lanes and entering buildings largely untouched by the passing centuries and is a great opportunity to learn about Bermuda's culture, history and Heritage.*

**11:30 am**                      **Free time for shopping**

**12:30 – 2:00 pm**              **Lunch at Wahoo's Bistro (Pre-set Lunch – Alcohol not included)**

**2:00 pm**                      **Bus departs for return trip to hotel**  
*Those wishing to go to Hamilton will be responsible for their own transportation back to the hotel. **The last ferry departs Hamilton at 5:15 pm.***

*Taxi – Those not taking the ferry will have to take a taxi back to the hotel. Taxi cost: approximately \$20 - \$25.00*

**6:00 PM**                      **Dinner on Own**

**Wednesday, October 23, 2019**

**8:30 – 9:30 am**              **Continental Breakfast**  
*(All registered attendees and spouses invited)*

**9:00 am**                      **Introductions**

<b>9:15 – 9:45 am</b>	<b>Bermuda insurance/Reinsurance Market &amp; Its Interaction with the Global Insurance Market</b>
<b>Speaker</b>	ABIR (Tentative)
<b>9:45 – 10:15 am</b>	<b>2019-2020 Industry Outlook: An AWACS prospective</b>
<b>Speaker</b>	Paul Aviles, Senior Vice President Allied World Assurance Company
<b>10:15 - 10:45 am</b>	<b>2019-2020 Industry Outlook: A Swiss Re Perspective</b>
<b>Speaker</b>	Gordon Lahti, Senior Vice President Swiss Re
<b>10:45 – 11:00 am</b>	<b>Refreshment Break</b>
<b>11:00 – 11: 45 am</b>	<b>Mitigation &amp; Remediation: Challenges &amp; Experiences from the 2017 Hurricanes that Affected the Caribbean Basis</b>
<b>Speaker</b>	Timothy Draney, Vice President BMS Catastrophe
<b>11:45 – 12:30 pm</b>	<b>The Cyber Claim World: An Update on the Current Developments in the Cyber/Digital Claim World – From a Forensic Engineer’s Perspective</b>
<b>Speaker</b>	Alistair Ewing, Vice President Envista Forensics
<b>12:30 pm</b>	<b>Luncheon</b> <i>(All registered attendees and spouses invited)</i>
<b>3:00 – 5:00 pm</b>	<b>Officer Only Meeting</b> <i>Remainder of the day for all others on own.</i>
<b>6:00</b>	<b>Dinner on Own</b>

**Thursday, October 24, 2019**

<b>8:00 am</b>	<b>Breakfast on Own</b>
<b>8:30 am</b>	<b>Royal Naval Dockyard and the West End</b> <i>Attendees to meet in the lobby no later than 8:30 am</i>
<b>8:45 am</b>	<b>Departure to Royal Naval Dockyard</b> <i>Transportation to the Royal Naval Dockyard includes a drive &amp; stop tour (Fort Scaur – approximately 1 hour of site seeing)</i>
	<i><b>Fort Scaur:</b> Tensions were high after the American Civil War and it was feared the triumphant Union would exact revenge on British Bermuda for its support of the Confederacy. (Though officially neutral, Bermuda got rich trading with Confederates as they circumvented the Union blockade of Southern U.S. ports.)</i>
	<i>The attack never came, and 70 years later, Americans were posted to the very fort that was built to defend against them. U.S. troops bolstered Bermuda’s defenses here during World War II. A decade later, in 1957, Fort Scaur became</i>

*one of the first fortifications in Bermuda (there are 90 or so) to be opened to the public.*

**9:45 – 12:00 pm**

**Arrive and Walking Tour of the Royal Naval Dockyard & National Museum of Bermuda**

**Royal Naval Dockyard:** *This tour will provide some of Bermuda's most beautiful views combined with History and Heritage. We will depart the hotel and enjoy a tour through Southampton and Sandy's Parish. We will cross over Somerset Drawbridge, the smallest functioning drawbridge in the world. We then continue on to the Royal Naval Dockyard, situated on the tail of the island on Ireland Island North, which is now the center of some of Bermuda's liveliest tourist attractions including restaurants, Dockyard glassworks, Bermuda Rum Cake Factory, gift shops and arts and crafts. The Bermuda Maritime Museum, housed within eight historic buildings, including old munitions warehouses and the Commissioner's House is a variety of exhibits on Bermuda's rich maritime history.*

**National Museum of Bermuda:** *After the English colonies in North America had established their independence, Bermuda was developed as a major British naval base to control the sea lanes to North America. The Dockyard construction started in 1809 and continued for a century. Buildings of the Keep were constructed using the local limestone. Work was done initially by slaves, later by convicts, prisoners, and laborers imported from the West Indies. The dockyard closed in the late fifties, and buildings started to fall into disrepair. In 1974 the Bermuda Maritime Museum took over the site of the Keep and restoration began. The Museum changed its name in 2009 to reflect its broader national focus. This name change was formalized in 2013 after an amendment was made to the Museum's Act.*

**1:00 – 2:30 pm**

**Lunch at Frog & Onion Pub** *(Alcohol not included)*

**2:30 pm**

**Public Ferry departs the Dockyards to Hamilton for Shopping**

*The public ferry to Hamilton runs hourly and tokens cost approximately \$5.00.*

*Those wishing to go to Hamilton will be responsible for their own transportation back to the hotel. **The last ferry departs Hamilton at 5:15 pm.***

*Taxi – Those not taking the ferry will have to take a taxi back to the hotel. Taxi cost: approximately \$20 - \$25.00*

**6:00 – 7:00**

**Cocktail Reception**

**7:00 – 10:00**

**Banquet Dinner**

**Friday, October 25, 2019**

**Departure**